



New OS9700 chassis requires firmware 6.4.2.R01

Notifications: On new OS9700 chassis (purchased after Oct 2009) special attention is required prior to downgrading the firmware.

A new revision of the OS9700 chassis introduced a new hardware ID, not recognized by older version of firmware (anterior to AOS 6.4.x). As a consequence, downgrading of the firmware to an AOS 6.1.x/6.3.1.x or 6.3.4.568 and earlier version prevents the unit from booting.

How to identify the HW revision of a 9700 chassis?

This information is available through the 'show chassis' command, where the output is:

Part Number:	902422-90
Hardware Revision:	A01
Serial Number:	K#####

The minimum regression tested firmware supporting the new hardware is 6.3.4.570.R01 build, where the new hardware ID will be recognized by this code and the CMM will boot up normally.

Note that this behavior is not affecting the OS9800/OS9000-E product line.